

Respect In Sport Parent Frequently Asked Questions

How is Respect in Sport implemented?

The Respect in Sport Parent Program is presented as an online curriculum and includes audio/visual presentations.

What equipment is required to complete the program?

All that is required to complete the Respect in Sport curriculum is a computer, an Internet connection, and speakers or a headset. Optional equipment includes a printer to print out your certificate of completion if required.

What if I don't have a high-speed connection?

The course is designed to be accessible from any computer using dial-up or high-speed internet. Once registered, the user experience is the same at any speed.

What if I don't know anything about computers?

Through extensive research and development, the program was designed, first and foremost, to be user friendly. There is also an on-line "Help" feature and a toll free support line available.

Is there a paper version of the program?

No. Respect in Sport gives you ongoing access to the course once you've completed it, as an online resource.

Is there a fee for this course and how long does it take?

The course costs \$12 + HST per family and takes approximately 1 hour to complete.

What if I don't have a credit card?

Respect In Sport uses PayPal for credit card payments. You can also set up a PayPal account and pay directly from your bank account or purchase with cash a pre-paid credit card to use with PayPal. If none of these options will work in your situation please contact parentRIS@mitchellminorhockey.com for assistance.

Will MMH reimburse the cost?

No. MMH will not be providing registration codes or issuing reimbursements.

Do both parents have to take the course?

No. At least 1 parent must take the course. Ideally we would like both parents to take the course. The course can be accessed multiple times allowing additional family members to view the content.

Do I have to do it all at once?

No. You can do it at your leisure, come and go as required. The program remembers where you left off and brings you back to that point when you next sign-in. You can even do it from different computers.

What if I have already taken the Respect in Sport course to be a team official?

You are still required to take the Parent version of the course because it has different content that is specific to parents.

What if I have taken the Respect in Sport Parent program for another organization?

You would need to contact the Respect in Sport help desk to have your certification number entered into the Hockey Canada registry for your children.

What if I don't complete the course by August 31, 2014?

Your child will not be able to participate in MMH activities. Participation will be allowed after course completion.

Help Desk

If you require assistance with program operation please review the Respect in Sport Help page for common issues and Help Desk contact information.

If you have any questions that cannot be answered using the Respect in Sport Help Desk please contact parentRIS@mitchellminorhockey.com for assistance.